**STATUS: CURRENT** 

Saguaro View Management & hoa water service bill delinquency procedure

Water bill delinquency and shutoff procedure shall be enacted when monthly water bill goes unpaid, after 60 days

After 60 day delinquency - unpaid water bill - automatic shutoff procedure shall be enacted & executed

- 1. Colby Management sends final notice certified-letter via U.S. Mail requesting payment in full within 10 days
- 2. If/when payment is not received water service shall be terminated, immediately
- 3. Customer will be assessed \$100 termination & reinstatement charge added to delinquent bill total
- 4. If/when payment is not received, delinquent account is sent to collection agency & meter remains locked
- 5. Simply put, that's our SVM water bill delinquency policy

Thank you, SaguaroViewManagement

www.saguaroview.org